



*Because healthcare
efficiency must never
stop advancing...*

PROMED
Advance
ASSIST

First for aftersales service and repair

Advance your performance with advanced assistance...



Promed Advance Assist

Promed Advance Assist offers you the highest quality aftersales service and repairs to ensure that your practice runs at its utmost efficiency.

Services include:

- **Service and Repair**
- **Planned Maintenance**
- **Test and Calibration**
- **Installation commissioning and training**
- **Technical Support and Helpline**
- **Portable Appliance Testing**

Products include:

- **BP monitors**
- **Otosopes**
- **Scales**
- **ECG's**
- **Autoclaves**
- **Fridges**

"We commend your service team for their good work with this surgery fitout"

Medical Practice, Galway

"Delighted very happy with the service and the unit came back like new"

Dr, Kildare

When you buy from Promed not only do you receive a high quality product but the aftersales service incorporated in our Advance ASSIST package gives you the peace of mind that you will always have the support you need from the Promed Service Team.

Our qualified team of engineers will install and commission the equipment, train your staff in how to use the equipment wherever you are in Ireland and if you need assistance afterwards just call our technical helpline.

Training is very important to us and our Engineers receive regular training from our manufacturers to ensure we are up-to-date with all of the latest developments which authorises Promed to service and calibrate this equipment in Ireland.

Our free surgery survey gives you a complete list of the diagnostic equipment in your practice presented in a Promed Advance asset register. If requested we can discuss with you new technologies and enhancements that could benefit you, your practice and patients.

Your practice asset register will incorporate details of recommended planned maintenance schedules, service due dates, calibration certificates and service visit reports giving you a comprehensive record of the practice equipment and again the peace of mind that your diagnostic equipment is ready for use when you need it.

Not only will we service the equipment in accordance with our ISO 9001 approved procedures but Promed is registered with the WEEE Society and will remove and recycle your old equipment.

Full details on all of our aftersales services can be found on our website at www.promed.ie

If you would like further information about Promed Advance ASSIST, please contact us on T: 1800 619619 or E: sales@promed.ie

PROMED
Advance
ASSIST

First for aftersales service and repair